

**LICENSING TEAM**

**Southampton and Eastleigh Licensing Partnership**

Southampton City Council  
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Southampton  
SO14 7LY

Licensing Team,  
Southampton & Eastleigh Licensing  
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PO Box 1767, Southampton SO18 9LA



Direct dial: 023 8083 2421  
Our ref: 2020/00888/44TXPB

E-mail: [licensing@southampton.gov.uk](mailto:licensing@southampton.gov.uk)  
Please ask for: Russell Hawkins

Cab My Ride Ltd  
91 Harrison Road  
Southampton  
SO17 3TL

5<sup>th</sup> October 2020

Dear Sirs

**Consideration to Suspend or Revoke Private Hire Operator Licence 184 – Cab My Ride Ltd**

On 28<sup>th</sup> September I received four complaints regarding statements made on social media in relation to for business over the weekend by one of your directors (See enclosed letter and documents).

Section 55 (1)(a) of Local Government (Miscellaneous Provisions) Act 1976 requires the applicant of an operator's licence is a fit and proper person. This includes company officers and directors.

Section 3.32 of the Institute of Licensing Guidance on determining the suitability of applicants and licensees in the hackney and private hire trades states:

*Licensees are expected to demonstrate appropriate professional conduct at all time, whether in the context of their work or otherwise. Licensees should be courteous, avoid confrontation, not be abusive or exhibit prejudice in any way. In no circumstances should Licensees take the law into their own hands. Licensees are expected to act with integrity and demonstrate conduct befitting the trust that is placed in them.*

Given the above information we are now considering the suspension or revocation of your licence.

You now have until 08:00 on Wednesday 14<sup>th</sup> October 2020 to provide any additional account or supply evidence of steps that Cab My Ride Ltd have taken in this case and what future actions to prevent a re-occurrence.

Please send all correspondence marked as my attention at the above address or email address. All the evidence shall be considered by either officers under powers delegated to them by the Licensing Committee or by the Licensing Committee themselves.

If you have any questions please feel free to contact me on 023 8083 2421 or [russell.hawkins@southampton.gov.uk](mailto:russell.hawkins@southampton.gov.uk)

Yours sincerely

Russell Hawkins  
Senior Licensing Officer.  
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**If you require this letter or future correspondence from us in a different format (e.g. tape, Braille or disc) please do not hesitate to let us know.**